



Helping People. Changing Lives.

# Community Action

OF SOUTHERN KENTUCKY

ANNUAL REPORT 2023



## OUR MISSION

Community Action of Southern Kentucky teams with community partners to provide human services with dignity and respect, empowering people in Southern Kentucky to achieve stability and economic security.

## OUR VISION

We believe everyone deserves the opportunity to be safe, clothed, fed, warm, educated, healthy and, most of all, to have hope.

## OUR VALUE

- **Collaboration:**  
We will work jointly with our colleagues and with other organizations and governments across the region to achieve greater impact.
- **Compassion:**  
We possess a sympathetic consciousness of our clients' distress and seek to alleviate it to the best of our capacity.
- **Equality:**  
We advocate for and are committed to equality for staff and clients alike in all its forms - diversity, inclusion, and equity.
- **Integrity:**  
We are firm in our commitment to moral and ethical operations in all that we do.
- **Service:**  
We believe in contributing to the welfare of low income families and the wider community through a culture of service.

Dear Friends and Supporters of Community Action of Southern Kentucky,

I am excited to share with you our FY 23 Annual Report, which highlights the incredible work and impact of CASOKY over the last fiscal year. We remain steadfast in our commitment to advocate for the individuals and families we serve and continue to provide personal and compassionate services addressing the diverse needs of our communities. It is with gratefulness that we observe the progress made in “helping people, changing lives.” The Annual Report not only highlights the accomplishments of dedicated staff, Board Members, and Advisory Council/Policy Council members but also the importance of your support! Whether monetary, in-kind donations, or volunteerism your support helps us achieve our mission and we thank you!



Community Action of Southern Kentucky kicked off our FY 2023 Fiscal year with the adoption of our 2022-2027 Strategic Plan. The strategic planning process began in March 2022 inviting clients, community partners, board members and staff to strategize on ways to improve agency effectiveness. The completed strategic plan was adopted by the Board of Directors on August 24, 2022. The Key Results Areas identified were: Targeted Services, Operational Excellence and Community Involvement.

**Targeted Services:**

We will continue to empower families to achieve self-reliance with targeted services and supports. Staff will intentionally and routinely engage with other departments and community organizations to provide holistic services for families, improve our effectiveness and raise awareness for the needs of low-income families.

**Operational Excellence:**


We will enhance leadership expertise through staff training, governance and operations. Programs will strive for 100% compliance with funding guidelines, focus on sound management practices for employee retention and performance resulting in better outcomes for families.

**Community Involvement:**

Our goal is that Community Action will be viewed as the hub of anti-poverty initiatives for the Barren River region. We will work to develop a reputation of Agency impact and value on families and communities’ in the region. Community Action will engage with community partners to advocate for the benefit of low-income families.

Community Action Kentucky also engaged in a strategic planning session January 25-27, 2023. The marketing and branding strategy encouraged all Community Action Agencies in Kentucky to include Community Action in their agency name and use the “Huggy Heart” logo. On March 22, 2023 our Board adopted the “Huggy Heart” as part of our new logo. This is another strategy in making the “invisible, visible.”

As you read through this annual report, I have highlighted some of our accomplishments with a top ten list. This is just a small list of the many things we do on a daily basis. We consider every day as a new day and a new opportunity to “help people and change lives.”

  
Carla Brown, CCAP  
Executive Director

# FROM THE EXECUTIVE DIRECTOR

## BOARD MEMBERS

- Kevin Alexander
- Phillip Baker
- Mason Barnes
- Jamie Byrd
- Joe Choate
- Karla Coles
- Brenda Devore
- Yvonne Fields
- Barbara Fitzhugh
- Tim Flener
- Daniel Frantz
- Connie Gill
- Doug Gorman
- Dennis Harper
- Hope Hawkins
- Scott Lindsey
- Karen Manley
- Melanie Manley
- Mitchell Page
- Jackie Pandeya
- Amy Parker
- Hope Rice
- Michael Rice
- Angela Riddle
- Deborah Rush
- Shannon Sales
- Michelle Tutko
- Richard Wheaton
- Larry Wilson
- Ray Wilson

## PROGRAM DIRECTORS

- Lindsey Chaffin
- Kacey Cole
- Carroll Duckworth
- Erica Echols
- Kathy Fugate
- Krista Graves
- Jordon Hayes
- Heath Ray
- Aaron Russell
- Leslie Talley
- Bernadette Tardy
- Andrea Willis

## FINANCE MANAGEMENT

- Charles T. Mitchell  
Certified Public Accountants
- Ryan Moore, CPA

**222** Employees  
**10** County Area

# COMMUNITY ACTION TOP 10

10

## COMMUNITY SERVICES

Community Action provided services to approximately 14,795 clients in South Central Kentucky. Approximately 755 children received early childhood services throughout our service area. Senior Centers provided 18,000 meals quarterly by home delivery and congregate meal services.

9

## AUDITED FINANCIAL STATEMENT

For the first time since 2007, the Agency Audit results were reported as “unmodified opinion”.

8

## INTERNAL COLLABORATION

Seventeen information share engagements occurred within the Agency to provide holistic services to counties.

7

## COMMUNITY ACTION DAY AT THE CAPITOL

Staff shared our story with Legislators at a Legislative Breakfast at the Capitol on March 1st, 2023. On May 17th, 2023 we were invited back to the Capitol for a Community Action Day at the Capitol. Twenty-three staff and members of the Head Start Policy Council participated in this event.

6

## 2022-2027 STRATEGIC PLANNING

Community Action of Southern Kentucky will advance our mission of providing human services with dignity and respect, empowering people in Southern Kentucky to achieve stability and economic security and seek to foster economic independence by serving low to moderate income families, children, seniors, and refugees in the 10 county Barren region.

5

## COMMUNITY AWARENESS

Staff attended 42 Community Events through our service area to share information about our agencies. Community Action also hosted Poverty Simulations for Warren County Schools and LifeSkills to bridge the gap of misconception to understanding poverty. KHBE participated in over 570 community events throughout the BRADD region.

4

## PROFESSIONAL DEVELOPMENT

Community Action provided six professional development opportunities to enhance leadership skills for staff and community partners. Community Action staff participated in twenty-four professional development opportunities to build relationships and ensure confidence for public relations and consistency with messages.

3

## 100% COMPLIANCE

Community Action received “No findings” on the Organizational Standards Monitoring Review. There were “no findings” on LIHEAP/LIWAP Desk Compliance for 2022. Children’s Services received no deficits on Quality Rating Improvement System (QRIS). Children Services also received “No deficits” on CACFP reviews. There were three Head Start Centers with no licensing findings. Four Senior Centers with no findings on State monitoring.

2

## IMPROVED FACILITIES AND EQUIPMENT

New playgrounds were installed at Hart, Logan, Glasgow, Edmonson, and Cave City. The playgrounds include poured in place surfacing. Logan County Children’s Center restoration began with installation of new windows in 2022. Several locations received new furniture, laptops, keyless door entries and cameras for monitoring.

1

## IMPROVING COMMUNITIES

1,051 volunteers assisted the agency providing 133,908 hours of service improving the lives of families and communities

# FINANCIAL REPORT

In Fiscal Year 2022-2023, the organization secured funding of \$20,996,314. This funding allowed the organization to serve clients and meet the needs of the community at an increasing level. Multiple federal, state, and local entities provide oversight of these funds, and the organization expends these funds in accordance with all grant circulars and requirements. Generally accepted accounting principles are used when preparing all financial statements for the organization.

PROGRAM / FUNDING SOURCE	FEDERAL	STATE	LOCAL	OTHER	IN-KIND
Community Services Block Grant / KY Cabinet for Families & Children	1,213,762		54,188		241,805
Community Collaboration for Children / KY Cabinet for Families & Children	177,038				58,087
Head Start / Health and Human Services / CACFP	7,134,070	1,392,688		60,000	2,002,412
Migrant Head Start / Community Action Council	569,518				
LIHEAP / Community Action Kentucky	3,079,226				
Foster Grandparents / Corp. for National and Community Services	286,263	52,542			
Transportation / City of Bowling Green			1,342,234	22,095	
Senior Citizens / BRADD/Various local governments	623,223				129,190
Adoption Services / KY Cabinet for Families & Children	36,000				
Refugee Services / Catholic Charities	103,040				
Kynect / Community Action Kentucky		322,870			
LIHWAP / Community Action Kentucky	245,108				
Emergency Food and Shelter / FEMA	91,483	139,013			
Child Care Center / KY CCAP / Various					
RSVP / Corp for National and Community Services	341,548				52,542
Other / Various sources		37,984	960,070	228,315	
<b>Total by Funding Source</b>	<b>\$13,900,279</b>	<b>1,892,555</b>	<b>2,356,492</b>	<b>310,410</b>	<b>2,536,578</b>
<b>TOTAL AGENCY BUDGET: \$20,996,314</b>					



## KENTUCKY HEALTH BENEFITS EXCHANGE

The Kentucky Health Benefits Exchange (KHBE) is a division within the Office of Health Data and Analytics, with the primary responsibility to administer the provisions of the Federal Patient Protection and Affordable Care Act (PPACA) for the Commonwealth of Kentucky. KHBE issues contractual grants with established community organizations to hire application kynectors, who are certified to provide community outreach and application and case maintenance free of charge on the kynect marketplace. Kynectors facilitate the submission of health care (Medicaid, KCHIP, QHP), child care assistance (CCAP) and Supplemental Nutrition Assistance Program (SNAP) applications.

CASOKY's KHBE program has grown in 2023 to employ 7 full-time kynectors who service the 10 county BRADD region and educate the citizenry on their available public resource options.

CASOKY kynectors will have hosted over 570 public outreach events for the year ending 2023. We collaborate with community partners and state agencies to host monthly prerelease classes in all counties with local jails to educate soon to be reintegrated inmates on how to best leverage available public resources and programs.

# REFUGEE SERVICES

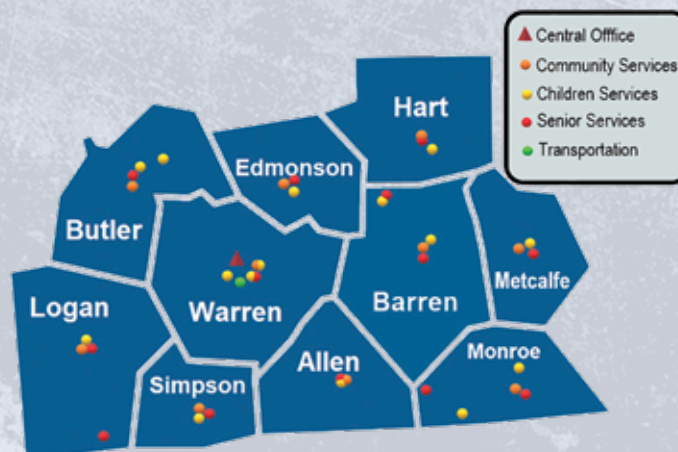
After providing employment services to refugees for a decade, Community Action's Refugee Program obtained an additional opportunity to provide case management support to elderly refugee individuals. Maintaining benefits and managing health concerns can be further complicated when newly arrived elderly individuals are not yet familiar with the community and are still learning to speak English. Case management services are necessary to guide them towards self sufficiency and citizenship if they so choose.

Employment services have continued to be offered to youth and adults. While clients are eager to receive job placements, the program also encourages individuals to think beyond meeting their immediate needs, and to follow their aspirations for longer-term career goals. This is a particular issue for refugees with professional careers who have had to flee their homes for safety, but to be under-employed in their newly resettled lives. Getting back into their field is rarely a quick solution, but one that takes intentional planning. In the past year 19 youth and 33 adults have obtained jobs and have participated in career planning.

In partnership with the Area Health Education Center at Western Kentucky University, 40-hour medical interpreter training was provided to refugees and bilingual individuals that serve our diverse community. Through two courses, 29 participants successfully completed the training. These individuals then provide linguistic support to partnering agencies, schools, and medical offices. Our community continues to become a vibrant reflection of our diverse world.

**19**  
**Youth**  
Who Obtained Employment

**33**  
**Adults**  
Who Obtained Employment



# COMMUNITY SERVICES BLOCK GRANT

The Community Services Block Grant (CSBG) is a federal, anti-poverty block grant which funds the operations of 23 Community Action Agencies across the state. This CSBG network coordinates and delivers programs and services to low-income Kentuckians in all 120 counties.

County Coordinators in ten counties administer individual and community services to alleviate the causes and conditions of poverty. Staff manage several programs, mobilize community resources, and may serve as an advocate on behalf of the program applicant to meet an apparent need.

County Coordinators administer services in nine areas: employment, education, housing, self-sufficiency, emergency services, nutrition, income management, health and linkages to help families improve their living conditions.

Community Action of Southern Kentucky accepts applications each spring for our annual Community Services Block Grant (CSBG) Scholarships. There are \$1000 scholarships available in each county to assist individuals that are seeking secondary education. The CSBG Scholarship is open to income-eligible individuals wanting to return to school or continue their education. Scholarship benefits can be applied to fees, tuition, or textbooks at a college/university, vocational/technical school, or trade/professional program.

## SCHOLARSHIP RECIPIENTS

- Kendra Lowe;  
Barren County Recipient
- Freshta Ensafi;  
Warren County Recipient
- Evan Andrews;  
Metcalf County Recipient



**17,394**  
Utility  
Payments

**687**  
Water  
Assistance

**35**  
Rent  
Assistance

**771**  
Garden  
Vouchers

**904**  
Referrals

# HEAD START



	HEAD START	EARLY HEAD START	MIGRANT	CHILDCARE
<b>TOTAL FUNDED ENROLLMENT</b>	531	56	48	NA
<b>TOTAL NUMBER OF CHILDREN SERVED</b>	504	92	49	62
<b>TOTAL NUMBER OF FAMILIES SERVED</b>	453	80	36	50
<b>AVERAGE MONTHLY ENROLLMENT</b>	87%	98%	NA	NA
<b>PERCENTAGE OF ELIGIBLE CHILDREN SERVED</b>	93%	97%	100%	100%
<b>PERCENTAGE OF CHILDREN UP TO DATE ON MEDICAL EXAMS</b>	66%	36%	73%	NA
<b>PERCENTAGE OF CHILDREN RECEIVING PREVENTATIVE DENTAL CARE</b>	88%	54%	80%	NA



## SENIOR CENTER

Our agency runs at least one Senior Center in every county in our 10-county area. Our friendly, well-trained Senior Center Managers plan and oversee activities designed to aid in the social and nutritional well-being of our older community members. Members of our Senior Centers must be at least 60 years of age. (Spouses are eligible, regardless of age.) There is no income requirement.

Senior Centers received raised bed gardens this year from BRADD and the Department of Aging and Independent Living. The seniors enjoyed growing items such as tomatoes, peppers and herbs. Senior Centers also received computers for senior client use. A technology training class was held at our Glasgow Senior Center.

Some of the fun activities offered are Bingo, Tai Chi, outdoor games and billiards. Warren County Senior Center hosted a Senior Scam Awareness training with the BYPD. Edmonson County Senior Center hosted a Senior Center Sock Hop and Ice Cream Social. While Auburn hosts a pot luck weekly for all clients to enjoy. The Senior Centers delivered or served 18,000 thousand meals every quarter. Senior Centers either delivered or distributed commodities boxes and Farmers Market Vouchers to approximately 1,300 unduplicated individuals. Achieving better nutritional resources to our clients.



Community Action of Southern Kentucky (CASOKY) operates GO bg Transit (Fixed Public Bus Route) and GO, too (ADA Complementary Paratransit) as a contracted service provider with the City of Bowling Green.

**JULY 2022 – JUNE 2023 / 250 DAYS**

<b>HOURS</b>	Fixed Route	14,479
	ADA Paratransit	2,357
	<b>TOTAL</b>	<b>16,836</b>

<b>PASSENGERS/ RIDERS</b>	Fixed Route	69,653
	ADA Paratransit	5,355
	<b>TOTAL</b>	<b>75,008</b>

<b>MILES</b>	Fixed Route	175,729
	ADA Paratransit	25,223
	<b>TOTAL</b>	<b>200,952</b>



# TRANSPORTATION



# FOOD SERVICES

The Food Services program provides nutritious and healthy meals to the children enrolled in our programs to ensure their continued success in physical and mental development.

**60,824**  
Breakfast

**60,764**  
Lunch

**59,903**  
PM Snack

**181,491**  
Total  
Meals served 2022–2023

# FOSTER GRANDPARENT PROGRAM

During the 2022-2023 fiscal year, 52 active FGP volunteers served a total number of 25,144 hours working with children in non-profit settings across our service region. The program conducted 20 hours of pre-service for 5 new volunteers and 6 former volunteers who returned to service. The program hosted 26 hours of annual in-service for volunteers this grant period. Topics included activities and resources for them to use at their sites, as well as information about Senior Services in our community.

This year we worked to revive the Foster Grandparent community. We wanted volunteers and sites to feel like they were a part of the FGP family. We were also successful in re-establishing an active FGP advisory council. We currently have 5 community members and 2 FGP volunteers serving as members.

In November we held our first annual Thanksgiving in-service. Not only did we share a traditional thanksgiving meal with our volunteers but we also had a food distribution and informational session from Black Soil of Kentucky. Their mission is reconnecting Black Kentuckians to their heritage & legacy in agriculture, one seed at a time. Each volunteer received \$40 in fresh produce and 1lb of protein. We also had an informational session from Aetna Better Health of Kentucky and each volunteer received swag including a winter hat and gloves.

In December we had our Christmas in-service. Volunteers learned about Conscious Discipline strategies to use in their classrooms as well as Trauma-informed behavior models and I Love You Rituals. They also had a visit from Santa and received their christmas gifts from the community.

In February, we included a presentation on Black History month at our February In-service. Community member Curtis Cosby shared his experiences in our region and shared stories and pictures from the Shake Rag Community and the African American community of Jonesville. Volunteers also enjoyed African drumming by Mr Dany Tarnagda from Refuge BG. Former



House of Representative member, Patti Minter, presented In Memoriam to the family of Grandpa Jimmy.

In April, we partnered with Warren County public library to discuss the importance of literacy in the classroom as well as library services that would benefit the Senior population in our community. Volunteers were able to sign up for a library card and at-home drop off library services as well. Volunteer recognition was also held in April this year for the first time since pre-covid. Each volunteer was recognized for their service to the program, they were given the opportunity to speak and share their experiences in the program, service awards were given out and volunteer sites of the 20 year award recipients were invited to attend. Lunch and entertainment were also provided.

Karen Gaines, a 6 year veteran of the program working in a public school setting, said that one of the things she enjoyed most about the program was meeting new faces and nice people . She said that it was inspiring working with children and shared that a student gave her a keychain that said “best teacher in the world!” She talked about how special that was to her and that working with them gives her “ideas she had never thought of.” She said that “everyday I grow and learn so much by being in the foster grandparent program.”

Bettie Justice, a 15 year veteran of the program, serving in an early childhood setting, shared “after 55 years of marriage and 3 children, I lost them all in 3 years. My sister was part of the program and said to me, you need to be a foster grandparent.” She went on to say “They became my family. They gave me a purpose in this world. There’s nothing like the children - to be there to love and teach them - and let them know there is a place for them in this world

Lousie Cosby, finishing up her first year with the program in a public preschool setting, shared about starting the program. “My niece told me I need to get out of the house. All the children love me, they gave me a big birthday, they met me at the door hugging me! I enjoy working with them. My teachers are so nice to me.”

Nicole Lee, 13 year site supervisor for Patsy Detherage (20 year veteran of the program) shared “Grandma Patsy loves every child like they are her own. On days when she is not there, the kids all want to know where she is. She is a blessing to them and to me. We have grown older and wiser together. She’s my family. She loves our school. She loves our kids.”

Our speaker for the event, Dr Steve Ayers, encouraged the volunteers and thanked them for their service. He shared, “I hope you know how important it is, in this moment of time, to give what you are giving to the generation that is coming.”

In June we ended our calendar year with a Health & Wellness Luau. Various vendors from the community set up to discuss their services, including KYnect, Aetna, Hospice, MedCenter Health, Bowling Green Fire Department, Arcadia Senior Living, Lifeskills, and Barren River Area Development District - Aging and Disability Resource. Blood pressure and vision screenings were also available. Presentations on diabetes



education, Silver Sneaker exercise class from Bowling Green Parks and Rec, Fire prevention and education, as well as mental health strategies and art activity by Sarah Freeman, a local therapist in our community. Each volunteer also received a programmed weather radio for their county of residence.

#### **ANNUAL FGP VOLUNTEER RECOGNITION** *(pictured above)*

- Nora Deweese, Warren County – 22 years of Service,
- Norma Brown, Barren County – 20 years of Service
- Patsy Detherage, Warren County – 20 years of Service

# CCC PROGRAM

Family Nurturing's Community Collaboration for Children (CCC) provides funding for community-based efforts that promote the safety and well-being of children and families. It provides funding to support a statewide network of community-based, prevention focused services for families and children. The child's mental and physical health, safety and well-being are paramount concerns of CCC.

The Community Collaboration for Children (CCC) In-Home Program provides trained family service associates to work with families in their home on a short-term basis. The associates identify family strengths as well as areas of concern. It utilizes a strength based approach designed to promote safe, stable, healthy families to prevent child abuse and neglect. Program staff are also able to assist families in locating and utilizing community resources. Referrals to the program can be made through community partners including but not limited to DCBS as well as self-referrals.

The Community Collaboration for Children offered the Green Dot Bystander Intervention program that teaches all community members skills to recognize incidents of potential harm and strategies to safely intervene in two middle schools within the BRADD area this year. The goal is to add different schools each year until all are reached. Through education and skills practice, participants will change social norms that support violence and empower participants to intervene with peers to prevent violence from occurring.

The CCC Network has been active in the community providing Community Resource Fairs, quarterly meetings with community partners, Narcan trainings, Internet Safety trainings, Personal Safety trainings and Family Engagement activities to name a few.



**7**

**Cases**

in the BRADD area

**6**

**Closed Complete**

families that were served completed twelve week program

**16**

**Turnbacks for the 22-23 year**

Several barriers unfortunately still plague the families we attempt to provide services to. Several families do not want to set aside the time to complete the required 12 weeks to complete the full program. Some cases did not meet our criteria, while others were not court ordered and families choose not to finish.

**THE FOLLOWING DATA WAS COLLECTED FROM OUR COMMUNITY PARTNER, HOPE HARBOR:**

**BGJHS – April 11, 2023 – In-Kind funding for DCBS Event**

- Type of Meeting: Training/Education Event – Youth education event – Summary: “It’s My Space” by Green Dot through Hope Harbor. It is a KY-specific adaption of an evidence-based middle school prevention program that teaches students about personal boundaries which includes four highly interactive classroom sessions that deepen students’ understanding of personal boundaries and why they are important.
- Speakers: “Speaker was a person from within the group.” They were: (1) Maja Antonic-O’Connell, Director of Prevention Education, (2) Melanie Horn, Educator, and (3) Saene Garcia, Educator.
- Attendance: TOTAL- 323 with 316 youth (12 years or older), 2 educators, 2 FRYSCs staff, and 3 other community members or service providers
- Time: Each session was about 45 mins. There were 4 sessions. The total time would be 9 hours.
- Perceived outcomes of the Event: 1) improved knowledge or understanding of a topic and 2) Improved understanding of resource availability.

**MOSS – April 20, 2023 – In-Kind funding for DCBS Event**

- Type of Meeting: Training/Education Event – Youth education event – Summary: “It’s My Space” by Green Dot through Hope Harbor. It is a KY-specific adaption of an evidence-based middle school prevention program that teaches students about personal boundaries which includes four highly interactive classroom sessions that deepen students’ understanding of personal boundaries and why they are important.
- Speakers: “Speaker was a person from within the group.” They were: (1) Maja Antonic-O’Connell, Director of Prevention Education and (2) Melanie Horn, Educator.
- Attendance: TOTAL- 304 with 298 youth (12 years or older), 2 educators, 2 FRYSCs staff, and 2 other community members or service providers
- Time: Each session was about 50 mins. There were 6 sessions for both presenters. The total time would be 10 hours.
- Perceived outcomes of the Event: 1) improved knowledge or understanding of a topic and 2) Improved understanding of resource availability.



**2**  
**Closed Incomplete**  
 cases where families moved, custody change

**1**  
**Carry Over**  
 to next Fiscal Year

**2**  
**Community Trainings**  
 held focusing on the dangers of Fentanyl usage, Human Sex Trafficking, and the power of community. We partnered with Stephen Parrott, Warren Co EMS, KY State Police, and Prevent Child Abuse Kentucky to provide four hour trainings for the communities in Warren and Cave City. Our goal is to provide these trainings in all of the BRADD area.

# AMERICORPS RETIRED SENIOR VOLUNTEER PROGRAM



AmeriCorps Seniors- RSVP is a volunteer program funded by the Corporation for National Community Service (CNCS). RSVP began nationally in 1971, and is one of the largest volunteer efforts in the nation. RSVP matches local needs with older Americans who are willing to help. Each year, approximately 365 older Americans provide community service to around 10,000 individuals through an estimated 48 locally sponsored RSVP projects. Volunteers involved in this program serve in the focus area of Healthy Futures for seniors. Other service areas include senior services, Military and Veteran family support, food security, home-delivered meal program, companionship, disaster response services and other community needs.

County	No. of Volunteers	Volunteer Hours
ALLEN	34	5,314.75
BARREN	18	2,633.17
BUTLER	16	2,239
EDMONSON	60	5,561.42
HART	22	5,744.75
LOGAN	56	10,013.50
METCALFE	64	26,269.75
MONROE	29	7,998.25
SIMPSON	25	1,695.25
WARREN	41	3,539.03
<b>TOTAL</b>	<b>365</b>	<b>71, 008.87</b>

**Above Income Poverty Volunteers**  
**116**  
 12,209.03 hours served

**Below Income Poverty Volunteers**  
**249**  
 58,718.84 hours served

### SERVICES PROVIDED

- **Disaster Response-tornado relief:** 172 individuals served
- **Disaster Response- COVID:** 300 individuals served
- **Home Delivered Meals:** 181 individuals served
- **Commodity Distribution:** 1,176 individuals served
- **Emergency Food Distribution:** 1,488 individuals served
- **Companionship:** 122 individuals served
- **Elder Justice:** Fraud & Scam Prevention; 203 individuals served
- **Physical Activities/Wellness Programs:** 125 individuals served
- **Volunteer Income Tax Assistant-Tax Preparation:** 138 individuals served with a value of \$26,010-dollar value of tax returns generated.
- **Veteran Transportation:** 33 individuals served



**34**  
 Veterans  
 Serving

**245**  
 Veterans  
 Served

**156**  
 Veteran's  
 Family  
 Members  
 Served

**7**  
 Active Duty  
 Served

**1,076**  
 Active Duty  
 Family Served

# SUCCESS STORY 49 YEARS OF SERVICE

In Mrs. Canler's nearly fifty years of dedicated service to Logan County Head Start. She has touched countless lives of the students in her class, the young parents of her students, and her numerous co-workers over the years. She herself came to Head Start as a young mother bringing her daughter to the program. Over her tenure she has served in many roles cook, bus driver, teacher assistant, teacher, mentor, and friend.

She loves each of the children she serves and has always strived to ensure they received not only quality instruction and support, but also love and reassurance that they were valuable and important individual. Something that every child needs and deserves and be assured they receive it from her. Several generations of Logan County Children have been touched by Helen Canler, several of her co-workers were her former students as well as their children and grandchildren. Many will proudly tell you she was their Head Start teacher and how much they love and admire still to this day.

All of her past and present co-workers have reaped from her knowledge and love working with Mrs. Canler. She is a dedicated co-worker and loyal friend, she sets a wonderful example of what it is to be a Head Start Educator.

In closing, Mrs. Helen Canler is exactly what every Head Start Educator should strive to be and follow in the same dedicated path she has walked. Changing the world one successful Head Start Child at a time.

### **"Ms. Helen made me want to be a teacher"**

Nikki's earliest memories of Ms. Helen were ones of a loving, caring and supportive person. Ms. Helen helped calm any fears or concerns that she had as a young child by showing her kindness through acts of hand holding and always being there for her. Ms. Helen was the first smiling face she would see in the morning and that smile remained throughout the day. Nikki's aunt lived next door to the Logan County Head Start so it was always easy to see Ms. Helen on a regular basis. – *Nikki Duncan, Former Student/Current Employee*

*Helen Canler and Former Students who are currently employed with Community Action.*



**HELPING  
PEOPLE.  
CHANGING  
LIVES.**





## **THE PROMISE OF COMMUNITY ACTION**

Community Action  
changes people's lives,  
embodies the spirit of hope,  
improves communities and  
makes America a better place to live.  
We care about the entire community,  
and we are dedicated to  
helping people help themselves  
and each other.

Central Office  
921 Beauty Avenue  
Bowling Green, Kentucky 42101  
270.782.3162

**[www.casoky.org](http://www.casoky.org)**